

Terms and conditions for Leeuwin 3 hour short sails:

- All tickets sold for sails are non refundable. Tickets can be changed or transferred for another date if at least 72 hours notice is given and is subject to availability. Group bookings of 10 or more people must give two weeks notice to change dates and transfers. A nominal fee may be charged for this.
- Enclosed footwear must be worn to participate in on board sailing activities.
- Children aged 13 and under must be accompanied by an adult over the age of 18. The safety and control of the child is the responsibility of the accompanying adult.
- Discounted fares (including concession and group fares) must be reserved at the time of booking. Discounts cannot be applied after the sail has been booked and paid for and no part refunds will be given if discounts or concessions come to light after a booking has been made.
- Passengers must bring along appropriate supporting documentation when claiming a discounted fare. This includes, but is not limited to, any gift vouchers, discount vouchers and/or concession cards with supporting ID. All vouchers are to be surrendered when checking in, and the Foundation reserves the right to ask for proof of concession for the ticket holder. Passengers who fail to bring relevant vouchers and/or concession cards with them when checking in for the sail will not be permitted to sail on a discounted fare and may be required to purchase a new fare or pay the balance between a full and a discounted fare.
- In order to be eligible for a group booking discount of 10% off adult fares, ten or more full-paying adult fares must be purchased in one transaction. The full amount for the group must be paid in one transaction, no part bookings available.
- All passengers must arrive and check-in 30 minutes prior to departure time. Failure to do so may result in refusal to board, and no refund/transfer offered. The Leeuwin Foundation is not responsible for parking, transport issues, or other delays that may prevent this being possible.
- Please be aware of the mobility requirements on board. Passengers must be able to move over the narrow gangway and navigate the three steps to the deck relatively unaided. Bathroom facilities are located below deck, down a flight of stairs, and unfortunately there are no special facilities available (i.e. disability-friendly stalls).
- Sails are subject to minimum numbers and the Foundation reserves the right to cancel any sail that fails to reach these numbers.
- The Leeuwin Foundation reserves the right to make changes to the sailing schedule and prices, as well as cancelling sails if required.
- In the event that the Leeuwin Foundation cancels a sail for any reason, passengers booked and paid for are entitled to a transfer to another sail, subject to availability, or a full refund. Refunds will be given to the person who originally purchased the places.
- The Leeuwin Foundation reserves the right to take photographs or video footage during any sails which may be used for promotional purposes. If you would not like your image to be used in any of our promotional material please inform us in writing before the sail.
- The Leeuwin Foundation reserves the right to refuse boarding or disembark any passenger if they may endanger themselves or any passenger, employee or volunteer on board the ship or who does not meet AMSA safety requirement, including, but not limited to, those under the influence of alcohol and/or drugs.
- No passenger may consume alcohol whilst on board. Alcohol may not be bought on board by passengers. On special event sails where alcohol is permitted, it is at the discretion of the Captain, who reserves the right to limit and/or withhold alcohol. The Captain's decision is final.
- No smoking is permitted on board, neither at sea or whilst along-side.
- Any and all activities onboard are at the Captain's discretion and are weather dependent. Climbing the mast is only available for passengers aged 14 and up who wear the required safety harness. Children aged 5 or older, who can fit into a safety harness, may be able to climb the bow sprit with a parent or guardian. Climbing of any description is not guaranteed.
- The Leeuwin Ocean Adventure Foundation Ltd does not accept any responsibility or liability for the loss of any property or articles onboard the Leeuwin II, or for any injuries or death of passengers on embarkation carriage or disembarkation caused by howsoever of its servants, agents or volunteers. Any claims or demands for liability whatsoever arising from the injury or death or losses is hereby excluded, to the extent permissible by law.